HELEIN & MARASHLIAN, LLC

## The CommLaw Group

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December 18, 2007

## IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Public Service Commission of South Carolina Saluda Building 101 Executive Center Drive Columbia, SC 29210

RE:

UCN, Inc.

South Carolina Public Service Commission CLEC Quarterly Service Quality Report For the Period Ended December 31, 2007

RECUIVED

To Whom It May Concern:

Enclosed please find the South Carolina Public Service Commission CLEC Quarterly Service Quality Report for the period ended December 31, 2007, filed on behalf of UCN, Inc. UCN does not currently provide local service in the state of South Carolina and therefore has no troubles or outages to report.

Please contact Meghan Ruwet at (303) 663-0102 with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet The CommLaw Group Compliance & Reporting Manager Telephone: (303) 663-0102

Email: mtr@CommLawGroup.com

## SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

COMPANY NAME UCN, Inc.

QUARTER / YEAR Third Quarter / 2007

Month:	_October	November	<u>December</u>
Number of Customer Access Lines		0	0
Trouble Reports / Access Line (%)			0
Customer Out of Service Clearing Times (%)	100%	100%_	<u> 100%</u>
New Installs Completed w/in 5 Days (%)	100%	100%_	<u> 100%</u>
Commitments Fulfilled (%)	100%	100%	<u> 100%</u>

Comments / Explanations: <u>UCN currently has no trouble reports.</u>

Person Making Report / Contact Information: Meghan Ruwet, Telephone (303) 663-0102, mtr@commlawgroup.com